

Operating instructions

(en)

User-friendly answering machine with excellent sound quality

Ergophone 307



tiptel

Contents

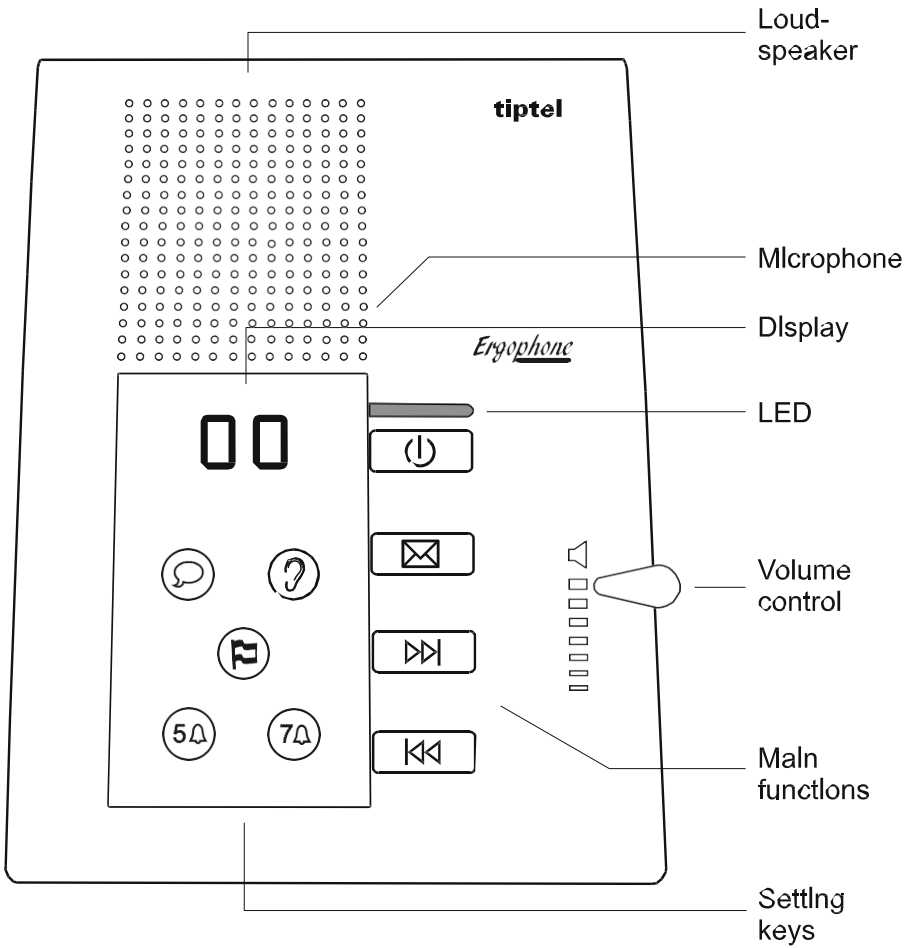
Contents	2
Safety notices	3
Controls	4
Assignment of keys	5
Service	6
Scope of delivery	6
Setting up	6
Connecting	6
Switching on and off	9
Playing back messages	10
Playing back new messages	10
Playing back all messages	10
Pausing playback	10
Skipping a message	10
Repeating a message	11
Deleting all messages	11
Announcements	12
General	12
Example of an announcement	12
Recording an announcement	12
Checking the announcement	13
Preferences	14
Language settings	14
Setting the number of rings	14
Configuring the default setting	14
Appendix	15
Service	15
Guarantee	15
CE sign	16
Ecological information	17
Troubleshooting	18
Technical specifications	19
Index	20

Safety notices

Please observe the following notices very closely when setting up, connecting and operating the Ergophone 307:

- Only connect the connection cables to sockets designated for this use.
- Install the connection cables in a safe manner. Connected cables must not be subjected to excessive mechanical stress.
- Set up the device far from electrical interference.
- Only connect accessories which are permitted with this device.
- Never open up the device yourself. Do not allow the plug contacts to touch sharp or metallic objects.
- Only clean the device with a soft, damp cloth. Do not use chemicals or abrasive cleaners.
- Protect the device from damp, dust, liquids and vapours.
- Do not expose the device to direct sunlight.
- Do not use the device in potentially explosive atmospheres.
- Only use the original power supply unit and the original telephone connection cable.
- The wall socket that you use must be located close to this device and easy to access.

Controls



☞ In order to reach the five keys used for the preference, please remove the cover sheeting and the paper inlay.

Assignment of keys



On/Off: Switches the answering machine's functions on or off.



Message: Starts and stops the playback of messages.



Next: Skips to the next message during playback.



Back: Repeats the current message. Skips to the previous message if pressed twice in quick succession during playback.



Record announcement: Starts and stops the recording of an announcement.



Play back announcement: Starts and stops playback of the announcement.



5 rings: Sets the device to ring five times when there is an incoming call. After five rings, the call will be diverted to the answering machine.



7 rings: Sets the device to ring seven times when there is an incoming call. After seven rings, the call will be diverted to the answering machine.



Language: Changes the language of the operating instructions.



Back pressed for 5 seconds: Deletes all messages.

5 secs

Service

Scope of delivery

Included in the packaging of your Ergophone 307 are:

- Ergophone 307
- Connection cables
- Adaptor (not in all countries)
- Power supply unit 5V / 1A / DC
- Operating instructions

Setting up

Your Ergophone 307 has been manufactured for normal conditions of use. Solvents in furniture lacquers, wood oils and paint preservatives may corrode the device feet. Device feet altered in this way may then leave stains on furniture.

Therefore always use a non-slip base, especially with new or recently treated furniture.

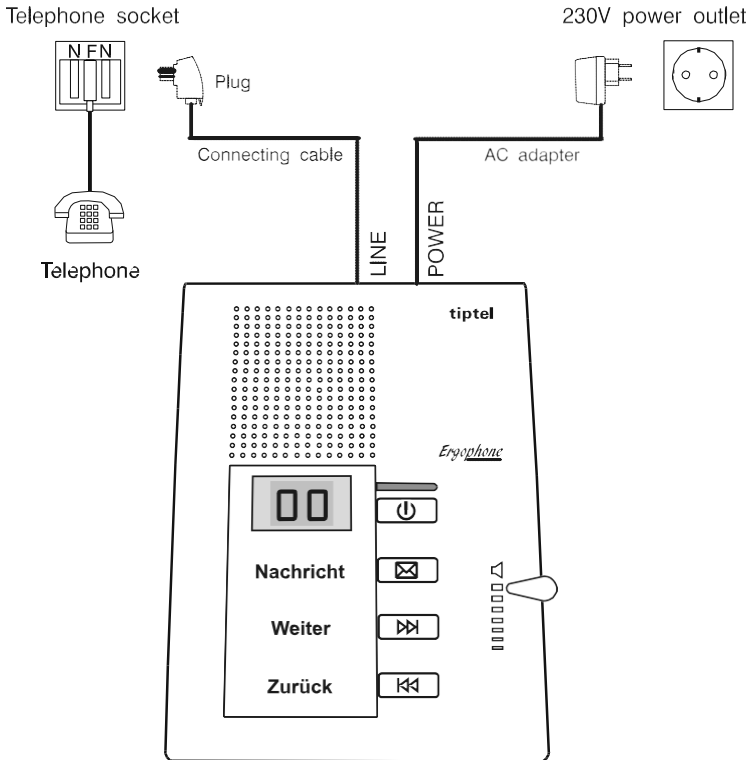
Connecting

You must attach all necessary cables before you can start using your Ergophone 307. The device offers two different connection options, depending on whether you are using a socket with several slots or just one.

Socket with several slots

- 1 Plug the existing telephone into the socket (slot F).
- 2 Insert the power supply unit with the small connector into the "POWER" jack and then insert the power supply unit into a 230V wall socket.
- 3 Insert the TAE adaptor into a free end of the connection cable.
- 4 Insert the second free end of the connection cable into the "LINE" jack, and insert the TAE adaptor into the socket (slot N).

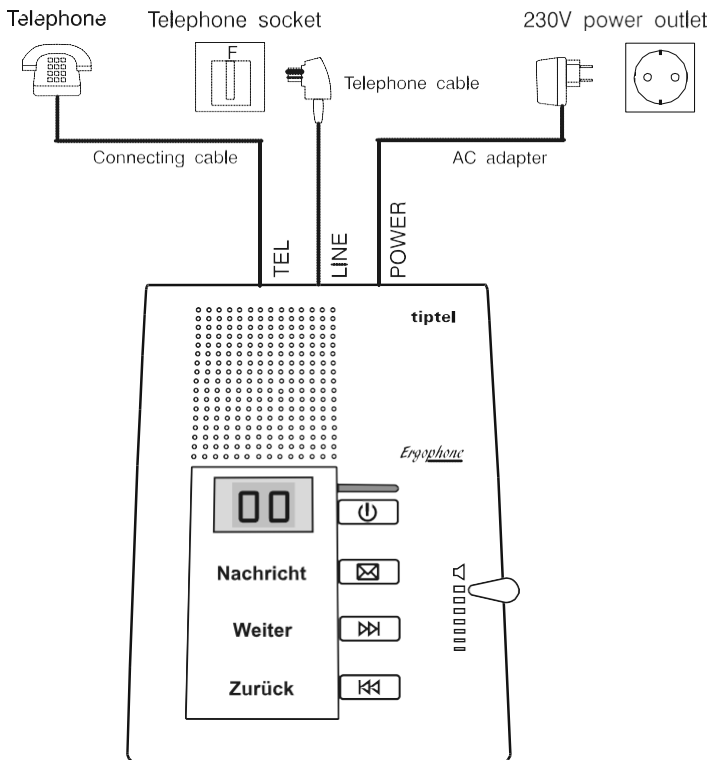
Service



- ☞ In Austria, slot F corresponds to this symbol: ☎ and slot N corresponds to this symbol △. Use the enclosed TST adaptor in place of the TAE adaptor.
- ☞ In Switzerland, a T + T83 A12 socket should be used, into which you should insert the enclosed T + T connection cable. If required, use an A6 adaptor in place of an A12 adaptor.

Socket with only one slot

- 1 Insert the power supply unit with the small connector into the "POWER" jack and then insert the power supply unit into a 230V wall socket.
- 2 Disconnect the existing telephone cable from the telephone and insert the free connector into the "LINE" jack.
- 3 Insert the connection cable provided into the telephone with one connector and into the "TEL" jack with the other connector.



- ☞ This connection option is recommended on the assumption that the telephone's connections are a normal pair of telephone cable connections. This is the case if the telephone complies with regulations TBR21 or ETSI ES 203 021. In the event that the "earth" and "alarm" contacts are used on your telephone socket, you must only use a two-core telephone cable.

Switching on and off

Your Ergophone 307 can save up to twenty messages with a maximum duration of two minutes each. If there are already twenty messages stored on the device, the oldest message will automatically be deleted. However, a message will only be deleted if you have already listened to it at least once. New messages will not be automatically deleted. Please check for new messages on a regular basis.



To switch on: Press "On/Off".

The LED will light up. The display will show the number of new messages which you have not yet listened to. The display will flash when receiving calls.

You can set the volume by using the volume control.

You can then listen to incoming messages. You can lift the receiver at any time while the message is recording to speak directly to the person telephoning you. The LED will flash if there are any new messages.



To switch off: Press "On/Off" once more.

The LED will go out. No further calls will be answered.

- ☞ If there are twenty **new and as-yet not listened to** messages in the memory, the device will automatically switch off and will not answer any further calls. Therefore please check your messages on a regular basis.

Playing back messages

Playing back new messages

The LED will flash and the display will show the number of new messages.



Press "Message".

Playback of the new messages which you have not yet listened to will begin. The phone number of the caller of the current message will appear on the display. At the end of each message, you will hear a beep. Playback will stop automatically at the end of the messages.

You can set the volume by using the volume control.

Playing back all messages.

The LED will not flash; the display will show "00".



Press "Message".

Playback will begin at the first message.

Pausing playback



Press the "Message" key during playback.

Playback will be paused.



To resume, press the "Message" key once more.

Playback will resume.

Skipping a message



Press the "Next" key during playback.

The current message will stop and you will skip to the next one.

Repeating a message



Press the "Back" key during playback.

The current message will be repeated.



twice

Press the "Back" key twice in quick succession during playback.

Playback will skip to the previous message.

Deleting all messages



5 secs

While in default mode, press "Back" for five seconds.

The display will show two flashing lines. All messages have now been deleted.

Announcements

General

Your Ergophone 307 has an announcement function that can be customised. The announcement can be between two and thirty seconds long.

Example of an announcement

Hello, you've reached Hermine and Manfred Müller in Ratingen. Sorry we're not available right now. Please leave your name and phone number and we will return your call. Please leave a message after the tone.

Recording an announcement



Press the "Record" key.

Wait until you hear a voice prompt.

Start speaking (speak into the microphone from a distance of about 15 cm).

The display will show how many seconds you have been speaking for.



To end the recording, press the "Record" key once more.

Recording is complete and the announcement will play again for you to check.



If you have reached the maximum announcement length of thirty seconds, you will hear two beeps and the recording will stop automatically.

Checking the announcement



Press the "Record" key again.

Your announcement will play back.

You can set the volume by using the volume control.



To pause playback: Press the "Record" key once again.

Playback will stop.

Preferences

Language settings

You can choose to have the operating instructions in German, English, French, Italian or Dutch.



Press the "Language" key.

You will hear the language that is currently in use.



Press the "Language" key several times.

You will hear all available languages.

Setting the number of rings

Here you can choose the number of times the device will ring (5, 7 or 2) before diverting the call to the answering machine.



Press the "5 rings" key.

A "5" will briefly appear on the display.



Press the "7 rings" key.

A "7" will briefly appear on the display.



Press the "5 rings" and "7 rings" keys at the same time.

A "2" will briefly appear on the display.

Configuring the default setting

All messages, as well as your announcement, will be deleted, and the number of rings will be set to five.



5 secs

Press the "language" key for five seconds.

You will hear a beep. The display will show two flashing lines. The device has now returned to the default setting.

Appendix

Service

You have purchased a modern product of TIPTEL granting a continuous level of the highest quality. This is underlined by a certification according to DIN EN ISO 9001.

If, however, problems occur or you have questions on operating the device, please contact your local dealer.

Guarantee

Please contact your local dealer or importer for details of guarantee for non EC countries.

Within the European Community the following guarantee regulation applies:

Your contact for services arising from guarantee obligations is the authorised dealer where you bought the device.

TIPTEL will grant a guarantee of 2 years from the date of handover for the material and for the manufacturing of the telecommunications terminal unit.

Initially, the purchaser shall have only the right of subsequent performance. Subsequent performance entails either repair or the supply of an alternative product. Exchanged devices or parts shall become the property of the authorised dealer.

If the subsequent performance fails, the purchaser can either demand a reduction in the purchase price or withdraw from the contract.

The purchaser shall notify the dealer immediately of any defects found. Proof of the guarantee entitlement shall be furnished by standard proof of purchase (receipt or invoice).

The guarantee entitlement shall expire if the purchaser or an unauthorised third party interferes with the device. Damage caused by inappropriate handling, operation, storage or by force majeure or other external influences shall not be covered by the guarantee.

The guarantee shall not cover any consumable material (e.g. batteries) or defects that only slightly impair the value or the usability of the device.

Claims for damage caused by transport shall be asserted to the delivery company.

Notes on settlement:

Repairs can only be conducted by the TIPTEL Service. A warranty repair does not prolong the warranty period – neither for the replaced parts nor for the device. This guarantee is not transferable and shall expire if the device is sold on to another party. It shall also expire if the device is interfered with by third parties or if the serial number on the device has been removed or made illegible. There is a guarantee seal on the device. Please do not damage or remove this seal because otherwise, your guarantee will expire.

The General Terms and Conditions of TIPTEL, which are part of the contract for a dealer, shall also apply. In the event of a complaint, the defective product shall be sent to the relevant TIPTEL subsidiary, the importer or dealer along with a description of the defect and the proof of purchase.

CE sign

This device is approved for the connection and use within the analogue public telephone networks in all EC countries – according to the European Requirements. Due to technical deviations in individual countries, we cannot grant an unlimited guarantee for the successful operation at all types of telephone accesses.

TIPTEL hereby declares that the device complies with all fundamental requirements of the European directive 1999/5/EC. This conformity is confirmed by the CE sign on the device.

Further details on the declaration of conformity can be found under the following internet address: <http://www.tiptel.com>

Ecological information

During the normal use of the telephone you will not have any contact to substances damaging to your health. The device is not battery-operated. The plastics used for manufacturing this device exclusively consist of partially recycled granules. The packaging materials do not consist of plastics but of partially recycled cardboard and paper.

If you do not have further use of your TIPTEL device, TIPTEL will take back the device without any charge. The device will be properly taken to pieces for recycling.

Troubleshooting

Power failure

The device cannot function during a power failure. All preferences will however be saved, so when the power supply is restored the device's preferences will remain just as they were before.

Please try first of all to narrow down the cause and rectify the problem with the aid of the following table.

Problem	Possible cause	Solution/recommendation
No display	The device is not plugged in.	Check all cables and plug connections. Perhaps try another wall socket.
No tone	The volume is set to zero	Turn the volume up
No calls are coming in	The device is not switched on	Switch the device on with the "On/Off" key. The LED will light up
No answer with telecommunications systems	Telecommunications system has no signal.	Check the telecommunications system's programming.
Buzzing or other interference during playback	Interference from e.g. cordless telephones, monitors etc.	Change the installation location
No incoming calls, connected telephone not working	Incorrect connection cable, sockets incorrectly wired.	Only use original cables to check that the sockets are working (you may wish to call in a technician)

Technical specifications

Dimensions (W x H x D)	
Ergophone 307	140 x 50 x 210 mm
Power supply unit	25 x 50 x 65 mm
Weight	
Ergophone 307	350 g
Power supply unit	80 g
Operating voltage	
Power supply unit	100–240 V, 50/60 Hz
Power consumption in stand-by	less than 1 W
Ambient temperature	0 – 40 °C
Announcements	
Number of announcements	1
Length of announcement	2 - 30 secs
Messages	
Recording technique	A-Law 88.2 kbps
Sampling frequency	11.025 kHz
Number of messages	20 (max)
Message length per call	2 mins (max)
Data retention after power failure	> 10 years
Display	LCD, 2-digit, 7-segment

Index

- A
- Announcement
 - check 13
 - example..... 12
 - record 12
- Assignment of keys..... 5
- C
- CE sign..... 16
- Connecting 6
- Connection cables 6
- Connection options..... 6
- Controls 4
- D
- Default setting 14
- E
- Ecological information 17
- G
- Guarantee 15
- L
- Language settings 14
- M
- Message
 - delete all..... 11
 - repeat 11
 - skip..... 10
- N
- Number of rings, setting 14
- P
- Packaging 6
- Packaging materials 17
- Playback
 - all messages 10
 - new messages..... 10
 - pause..... 10
- Power failure 18
- Power supply unit..... 3, 6
- S
- Safety notices 3
- Scope of delivery 6
- Service 15
- Setting up..... 3, 6
- Switching off 9
- Switching on..... 9
- T
- TAE adaptor 6
- Technical specifications..... 19
- Troubleshooting..... 18

Tiptel.com GmbH Business Solutions

Halskestraße 1

D - 40880 Ratingen

Tel.: 0900 100 – 84 78 35*

Vanity Tel.: 0900 100 – TIPTEL*

Internet: www.tiptel.de

International:

Internet: www.tiptel.com

*(1.49 euros/min. from Deutsche Telekom landlines, varying mobile network charges possible)

Tiptel GmbH

Ricoweg 30/B1

A - 2351 Wiener Neudorf

Tel.: 02236/677 464-0

Fax: 02236/677 464-22

E-mail: office@tiptel.at

Internet: www.tiptel.at

Tiptel AG

Bahnstrasse 46

CH - 8105 Regensdorf

Tel.: 044 - 843 13 13

Fax: 044 - 843 13 23

E-mail: tiptel@tiptel-online.ch

Internet: www.tiptel-online.ch

Tiptel B.V.

Camerastraat 2

NL – 1322 BC Almere

Telefoon: 036 – 53 666 50

Fax: 036 – 53 678 81

E-mail: sales@tiptel.nl

W: www.tiptel.nl

Tiptel NV

Imperiastraat 10 bus 8

B – 1930 Zaventem

Telefoon: 02 7149333

Fax: 02 714 93 34

E-mail: sales@tiptel.be

W : www.tiptel.be

Tiptel sarl

23, avenue René Duguay-Trouin

F – 78960 Voisins-Le-Bretonneux

Tél. : 01 / 39 44 63 30

Fax : 01 / 30 57 00 29

e-mail : support@tiptel.fr

Internet : www.tiptel.fr



(en) 12/2011
EDV 4932860